

# RTA PI CLAIMS PROCESS

**\*\*\*\*Insurer Index Update for A2A Users\*\*\*\***

## **Updated A2A Insurer Index Spreadsheet**

Please note, the Insurer Index spreadsheet will now be available on the RTA PI Claims Process website under the 'A2A Insurer Index Table' tab, for organisations that found this useful. This replaces the previous method of distribution by email.

An updated version of the spreadsheet is now available. Please use the following link to access the spreadsheet:

[http://www.rtapiclaimsprocess.org.uk/members\\_area/members\\_introduction.html](http://www.rtapiclaimsprocess.org.uk/members_area/members_introduction.html)

When this list is updated an email notification will be issued to advise you a new version of the Insurer Index spreadsheet is available for download.

For any portal enquiries please contact the One Stop Help Desk:

### **One Stop Portal Helpdesk**

Email: [helpdesk@rapidclaimsettlement.org.uk](mailto:helpdesk@rapidclaimsettlement.org.uk)

Telephone: 0844 257 0674  
7am – 7pm Monday to Friday  
8am – 2pm Saturday