

RTA PI CLAIMS PROCESS

RTA Portal – Services Availability Update

Portal Maintenance Scheduled – 27th December 2011

The RTA Portal will be unavailable for intermittent periods on Tuesday 27th December 2011, due to scheduled maintenance activity. Although this is not part of the standard service hours we appreciate that some users may still wish to use the service and we apologise for any inconvenience this will cause.

Please note; the scheduled maintenance activity will run across all Portal services, including training and A2A testing platforms and will not be available until the maintenance has completed. Service will resume as per the standard service hours at 7am on Wednesday 28th December 2011.

For any portal enquiries please contact the One Stop Help Desk:

Email: helpdesk@rapidclaimsettlement.org.uk