

## NEWS RELEASE

1 March 2010

### **Organisations to Benefit from Additional Twenty Four Days to Prepare for MoJ RTA PI Claims Process Reforms**

To enable organisations more time to test XML Schema interfaces to the electronic communications portal developed to support adherence to the reforms, the new claims process for Low Value Road Traffic Accident Personal Injury claims will commence 30<sup>th</sup> April 2010. The portal, designed with input from insurers and lawyers, enables the swift electronic exchange of all relevant claim information and related documentation, including medical reports.

Access to the portal is available via a standard web browser route or by linking with the Web Server via Application-to-Application (A2A) interfaces to the internal applications/systems used by Claimant Representatives or Defendant Insurers/Compensators. In deferring the implementation date for the reforms, the MoJ is allowing additional time for organisations wishing to utilise the A2A portal interface option to test their system interfaces. The extended implementation date also enables organisations to take the opportunity to bed in internal processes and train staff as appropriate.

Web browser access to the portal will be available during the first week of March which will enable 8 weeks training time and familiarisation for both lawyers and insurers. The A2A interface testing facility is also live and being used by a number of organisations.

Registering to use the Portal is straightforward via the information web site at [www.rtapiclaimsprocess.org.uk](http://www.rtapiclaimsprocess.org.uk).

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## **Organisations to Benefit from Additional Twenty Four Days to Prepare for MoJ RTA PI Claims Process Reforms Continued/...**

### **Editors Notes:**

#### **Background to Electronic Portal**

Claimant lawyers insurers and compensators are working in collaboration to develop and implement an electronic portal which supports the process now agreed in conjunction with the Ministry of Justice to enable faster agreement on liability and payment of low cost RTA injury claims (between £1,000 - £10,000). Insurers currently have between 60-90 days to accept or deny liability for such personal injury claims – under the new rules this timeframe will be reduced to just 15 days. It is anticipated that the enhanced process will encompass the majority of all motor personal injury claims occurring in England and Wales - improving the claim process for as many as 500,000 individuals.

A Project Steering Group (PSG), with an independent chairman and supported by IDSL, has been established to manage the development of the electronic communications portal. The PSG is comprised of representatives from the Law Society, the Association of Personal Injury Lawyers (APIL), Motor Accident Solicitors Society (MASS), the Trade Union Congress (TUC), the Motor Insurers' Bureau (MIB) and insurers. The system is being developed by CRIF Decision Solutions Ltd (CRIF), to meet the Information Commissioner's recommendations for secure transmission of electronic messages.

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